

REACHING UNDOCUMENTED MIGRANTS (RUM) PROJECT¹

END OF ACTION REPORT

ABOUT THE PROJECT

The project developed **evidence-based tools and processes** to enhance **outreach practices** targeting undocumented migrants in Europe. It facilitated comprehensive data collection and analysis on this vulnerable group, that culminated in an **interactive dashboard** that displays profiles, needs, and migration intentions of 1,000 migrants in Belgium and France. Additionally, the project promoted **peer exchanges** among national authorities through initiatives such as field study visits and roundtable discussions. These activities produced a programmatic blueprint and country-specific reports highlighting best outreach practices. To further support informed policymaking, the project conducted **focus group sessions**, interviews, and internal mapping exercises, leading to the development of a policy brief that examines the diversity of initiatives, actors, and practices in this field. A **monitoring and evaluation framework** was also created for frontline workers, aimed at improving accessibility to voluntary return options. Lastly, the project delivered a **hands-on training module** focused on outreach and counseling with undocumented migrants experiencing mental health challenges and harmful substance use issues.

PARTNERS

- [Return and Reintegration Facility | RRF](#)
- [Federal Agency for the reception of asylum seekers | Fedasil](#)
- [Mixed Migration Centre | MMC](#)
- [Migration Policy Institute Europe | MPI](#)

COUNTRIES

Leading RRF Member States: Belgium and France

RRF Member States actively involved: Belgium, Denmark, Finland, Luxembourg and Switzerland

TIMEFRAME

1 January 2024 to 31 January 2025 | 13 months

¹ Whereas the project is identifiable as the Reach Out (3.0) project in (previous and) formal documentation and, in practice, it is referred to as the *Reaching Undocumented Migrants (RUM)* project.



DELIVERABLES

- **Two infographics:** concise reports with a strong visual focus highlighting key findings from the first batch of the data collection.
Accessible at the following links:
[Infographics – 250 undocumented migrants in Paris](#)
[Infographics – 250 undocumented migrants in Brussels](#)
- **Two snapshots:** more detailed reports with fewer graphics, offering a narrative interpretation of the final data collection results.
Accessible at the following links:
[Snapshot – 500 undocumented migrants in Paris](#)
[Snapshot – 500 undocumented migrants in Brussels](#)
- **An interactive dashboard displaying the demographic profiles, needs, and migration intentions of 1,000 undocumented migrants in Belgium and France**
Accessible at the following link: <https://bit.ly/rumdashboard>
- **A policy brief “No One-Size-Fits-All: Outreach and Counselling for Irregular Migrants”**
Accessible at the following link: [Research: No One-Size-Fits-All: Outreach and Couns.. | migrationpolicy.org](#)
- **A monitoring and evaluation framework** serving as a flexible pool of monitoring indicators, allowing frontline actors working with irregular migrants to select those most relevant to their specific needs.
Accessible at the following link: [M&E Framework](#)
- **A blueprint** which serves as a practical guide for governmental agencies and civil society organisations to establish coherent and locally adaptable systems for supporting undocumented migrants. It is informed by insights from the peer exchange visits in Belgium, Denmark, and Switzerland.
Accessible at the following link: [Blueprint](#)
- **An hands-on training module** on outreach and counselling undocumented migrants experiencing mental health and drug or substance misuse issues. This module can be delivered autonomously or with other training modules available as part of the RRF repository on counselling and outreach. Accessible by RRF MS upon request in early April 2025. An open call of interest for training sessions in this topic will be soon launched to MS.
Please contact diamantoula.vlantoni@icmpd.org for more information.



FOR MORE INFORMATION

Reaching Undocumented Migrants - Return and Reintegration Facility

THE RETURN AND REINTEGRATION FACILITY



Funded by the European Commission (DG HOME) and implemented by ICMPD, the Return and Reintegration Facility (RRF) supports European Member States and Schengen Associated Countries (MS) to increase the effectiveness of their return and reintegration programming.

The RRF provides operational and financial support to MS to facilitate the development of solutions and activities with an EU-added value in the area of return and reintegration, whilst bridging gaps between existing initiatives.

Funded by



Implemented by

