

YOU DO NOT HAVE TO NAVIGATE THE REINTEGRATION PROCESS ALONE

The Referral Desk is here to guide you and help you access the services and opportunities available in your community



ABOUT RRF

Funded by the European Commission (DG HOME) and implemented by ICMPD, the Return and Reintegration Facility (RRF) supports European Member States and Schengen Associated Countries (MS) to increase the effectiveness of their return and reintegration programming, and to facilitate the development of solutions and activities with an EU-added value.

@ RRF@icmpd.org

 www.reintegrationfacility.eu

 <https://www.linkedin.com/showcase/return-and-reintegration-facility/>

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REFERRAL DESK FOR RETURNEES IN ARMENIA

CONNECTING YOU AND YOUR FAMILY TO SERVICES AND OPPORTUNITIES



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WHAT IS THE REFERRAL DESK?

The **Referral Desk** is a pilot initiative designed to promote the sustainable, long-term reintegration of returnees. The desk is staffed with a dedicated **Referral Counsellor** based in Yerevan at the Territorial Center of the Unified Social Service.

The desk will provide you with tailored reintegration counselling and help you find the support you need for your reintegration in Armenia.

The referral services are free of charge.



HOW DOES THE DESK WORK ?

Book an appointment with the Referral Counsellor by calling +374 93 46 73 66

You will meet with the **Referral Counsellor** to discuss your needs, goals, and any support that you and your family may need.

Based on your situation, the **Referral Counsellor** will:

- Provide personalised guidance and information
- Connect you with relevant services and support available in your community

Depending on your needs and goals, you may be referred to a range of services, including:



**LIVELIHOOD AND
EMPLOYMENT SUPPORT**



**EDUCATION AND
VOCATIONAL TRAINING
OPPORTUNITIES**



**HOUSING
ASSISTANCE**



**PSYCHOSOCIAL SUPPORT
SERVICES**



**LEGAL AID AND
ASSISTANCE WITH
DOCUMENTATION**



**OTHER COMMUNITY-BASED
SERVICES TAILORED TO
YOUR AND YOUR FAMILY'S
NEEDS**

BOOK AN APPOINTMENT



Phone number:
+374 93 46 73 66



Opening hours:
Monday to Friday, 09:00 – 17:00



Address:
**Gyulbenkyan Street 29, Arabkir and Kanaker-Zeytun
Territorial Center of the Unified Social Service, 1st floor**

